

Sub-processor List

Every third party that processes customer or candidate personal data on Gradii's behalf, what it does, and where.

VERSION	EFFECTIVE	OWNER	REVIEW	CLASSIFICATION
1.0	9 October 2026	Security Lead (Founder)	On every change; at least quarterly	Public

How to read this list

A sub-processor is a third party that Gradii engages to process personal data on behalf of our customers. This list is maintained under our Data Processing Addendum. It is also published at gradii.ai/trust-vault.

Notice of changes. We will publish any new sub-processor here, and email customers who have signed our DPA, at least **30 days** before it starts processing their data. Customers may object on reasonable data-protection grounds during that period.

Gradii does not sell personal data. Every sub-processor below is bound by a contract or by terms of service that limit its use of the data to providing its service to Gradii.

Infrastructure

Sub-processor	Purpose	Personal data processed	Location
DigitalOcean, LLC	Application hosting and managed PostgreSQL database	All customer and candidate data held in the platform	India (Bengaluru)
Microsoft Corporation (Azure Blob Storage)	File storage	Resumes, interview recordings and photos, verification documents, branding assets	India (Central India, Pune)
Redis Ltd. (Redis Cloud, hosted on AWS)	Sessions, cache, rate limiting	Session identifiers, short-lived OTP state, IP addresses	India (AWS Mumbai)

Artificial intelligence

Sub-processor	Purpose	Personal data processed	Location
OpenAI, L.L.C.	Language model for Gradii Chat, Sparky assistant and parts of interview generation	Prompts that may contain resume text, job details and interview transcripts	United States

Sub-processor	Purpose	Personal data processed	Location
Google LLC (Gemini API)	Language model for interview scoring, summaries, resume parsing and question generation	Resume text, interview transcripts and answers	United States

Gradii does not train or fine-tune foundation models on customer or candidate data.

Voice and speech

Sub-processor	Purpose	Personal data processed	Location
Daily (Pipecat Cloud)	Runtime for the Iris voice agent during live calls	Live call audio, transcripts	Asia-South region
Plivo Inc.	Telephone calls for Iris and WhatsApp Business messaging	Phone numbers, call audio, message content	United States; India
Deepgram, Inc.	Speech-to-text during voice calls	Call audio	United States
ElevenLabs Inc.	Text-to-speech for the voice agent	Agent speech text, which may include candidate names	United States
Sarvam AI	Speech services for Indian languages	Call audio and speech text	India

Communication

Sub-processor	Purpose	Personal data processed	Location
Resend, Inc.	Transactional email (interview invitations, OTPs, notifications)	Names, email addresses, email content	United States
Google LLC (Google Workspace)	Gradii staff email and support correspondence	Content of emails sent to Gradii	United States; global

Verification and payments

Sub-processor	Purpose	Personal data processed	Location
Cashfree Payments India Pvt. Ltd.	Payment processing for Gradii subscriptions and top-ups; identity and bank-account verification APIs for background checks	Customer billing details; candidate PAN, bank account and other identifiers submitted for verification	India
Identity verification provider	Document authenticity, face match and AML/adverse-media screening for background checks	ID document images, selfie, name, date of birth	European Union
ip-api.com	IP geolocation for fraud signals in verification flows	IP addresses	European Union

The name of our identity verification provider is shared with customers under NDA through the Trust Vault, together with its DPA status.

Sourcing (Global Pool)

Sub-processor	Purpose	Personal data processed	Location
Coresignal	Search of publicly available professional profiles for the Global Pool feature	Search criteria entered by the customer	European Union
Apollo.io	Optional contact enrichment for Global Pool profiles, only when a customer requests it	Name, company and profile URL of the person being enriched	United States

Data sources and customer-initiated integrations

These are not Gradii sub-processors. A customer or candidate connects or chooses them, and data moves only when they do. We list them for transparency.

Service	When data flows
DigiLocker (Ministry of Electronics and IT, Government of India)	The candidate signs in to DigiLocker and consents to share specific documents for a background check
LinkedIn	A customer connects LinkedIn to publish job posts; applicants are returned to Gradii
Google Calendar	A customer connects a calendar to schedule interviews
Google, Microsoft Entra ID, Okta or another SAML provider	The customer's chosen sign-in provider
uKnowvva HRMS	A customer enables the uKnowvva integration to sync roles and candidates

Services that do not process customer data

The documentation site (`docs.gradii.ai`, hosted on Vercel) and the status page (`status.gradii.ai`, hosted by Better Stack) hold no customer or candidate data.

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